

Research and development of the management support system for Vietcombank Transaction Office

Nong Thi Van Thao

Abstract: This topic focuses on analyzing the current challenges in managing Vietcombank's Transaction Office and proposing solutions through the development of a management support system. The research methodology combines business administration theory with operational reality to identify technical requirements. The ultimate goal is to enhance efficiency and reliability in the management process while optimizing transaction procedures. The expected results will contribute to improving the existing system and aim for widespread application in financial institutions.

Keywords: Management support system, Vietcombank, business administration, process optimization, system improvement