

Building a loan management program at the Social Policy Bank of Bach Thong District - Bac Kan Province

Nguyen Thu Thao

Abstract: This topic focuses on building an effective loan management system in the context of the Social Policy Bank (SPB) in Bach Thong District, Bac Kan Province. The main objective is to improve service quality and minimize risks for capital users. The research method is based on a combination of loan management theory and practical experimentation at the actual SPB. It is expected that the system will bring many benefits, such as enhancing capital use efficiency, increasing customer trust in the bank, and providing feasible solutions for implementing loan management systems in other financial institutions.

Keywords: Loan management, Social Policy Bank, Bach Thong District, Bac Kan Province, Information system