

Building a question-answering system to support consulting for students of Thai Nguyen University of Information and Communication Technology on the Windows Phone operating system.

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Abstract: In the current context, providing advisory support to students on academic and information management issues has become extremely important. This topic focuses on building a Frequently Asked Questions (FAQ) system on the Windows Phone platform, aiming to provide effective and quick support for students at Thai Nguyen University of Information and Communication Technology. The research methodology includes both theoretical and experimental aspects, through analyzing the requirements of the target users and deploying the system on the Windows Phone mobile platform. The objective of the topic is to create a useful tool to improve the quality of advisory support, while contributing to technical development in the fields of machine learning and natural language processing.

Keywords: QA system, Windows Phone, university students, information provision, consultation support