

Design of a wireless service request tracking system at Ho Thien Nga Restaurant (Gang Thiep – Thai Nguyen)

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Abstract: This topic aims to design a service request tracking system via wireless network at Hop Thien Nga restaurant. Through practical analysis and the application of new technologies, the topic sets the goal of building an automation solution to improve service quality and management efficiency. The research method includes combining theory with experimentation to provide optimal design suggestions for the system. The expected results will significantly contribute to enhancing the restaurant's competitiveness and creating practical application value.

Keywords: Request tracking system, Wireless network, Restaurant, Service automation