

Building a postal service management program for Dong Hy District Post Office - Thai Nguyen Province

Trinh Thi Sinh

Abstract: In this study, we selected the topic of building a postal service management program due to the practical necessity of the issue at Dong Hy District Post Office. The objective is to develop an effective management system to improve service quality and enhance work productivity for postal staff. The research method combines theory and experimentation to propose an appropriate solution. The significance of the topic lies in its wide practical applicability and its contribution to the field of postal service management.

Keywords: Postal item service management, Management system, Dong Hy Post Office, Thai Nguyen Province