

Building a medical examination and treatment management program at Huong Lien Clinic - Thanh Hoa

Hoang Dinh Xuan

Abstract: This topic aims to research and build a medical examination and treatment management system for Huong Lien Clinic, Thanh Hoa. The need for this topic is based on the current operational reality of clinics. The objective of the topic is to design and deploy a system that helps improve customer service performance, reduce waiting time, and enhance the quality of medical services. The research method combines medical administration theory with the practical implementation of software applications. The topic is expected to bring significant meaning in providing digital solutions for the medical industry, contributing to improving work processes at the clinic and enhancing patient satisfaction.

Keywords: Medical examination management, healthcare administration system, software application, service quality, clinic