

Application of HOTICH.VN software in managing birth, death, and marriage registration records at Song Khe Commune People's Committee, Bac Giang City, Bac Giang Province.

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Abstract: The topic aims to improve the efficiency of managing birth, death, and marriage registration records through the application of the HOTICH.VN software at the Song Khe Commune People's Committee. This study raises the issue of the current manual management status and the necessity of data systematization in actual administrative operations. The approach is based on both theoretical research and experimental application deployment, with the goal of building an electronic record management support system. The expected results of the topic include reducing processing time for records, enhancing transparency and accuracy in the provision of public services at the commune level. This topic contributes to promoting the application of information technology in local administrative activities.

Keywords: HOTICH.VN, electronic record management, birth registration, death registration, marriage registration