

Evaluating the service quality of some mobile network service providers using an empirical method

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Abstract: In the context of the rapid development of information technology, ensuring the quality of mobile network services has become an important issue. This study aims to evaluate the service quality of providers in the region using an empirical method. Through theoretical research and experimental implementation, we expect to provide objective assessments and develop guidelines for improving service quality. The expected results of this study not only reflect the current state of the mobile network market but also contribute to enhancing the user experience.

Keywords: Service evaluation, mobile network service provider, empirical method