

Building a quality management system according to the national standard TCVN ISO 9001:2015 at the People's Committee of Duc Van Commune - Ngan Son District - Bac Kan Province

Trieu Thi Hien

Abstract: This topic aims to research and propose solutions for building a quality management system (QMS) according to the national standard TCVN ISO 9001:2015 at the People's Committee of Duc Van Commune, Ngan Son District, Bac Kan Province. The issue at hand is the need to improve the effectiveness of QMS operations in practice to meet the increasingly stringent requirements of the market and legislation. The research methodology includes analyzing the ISO 9001:2015 standard, assessing the current state of quality management at the People's Committee of Duc Van Commune, and thereby proposing specific solutions. The expected results will provide a theoretical and practical foundation for the effective implementation of the QMS system at the local level.

Keywords: Quality management, ISO 9001:2015, Duc Van Commune People's Committee