

Building a 24/7 emergency roadside assistance MOBILE APP in Thai Nguyen City

Truong Huy Vu

Abstract: In the context of the increasing demand for motorcycle repair services, especially in Thai Nguyen City, building a 24/7 roadside assistance mobile application (APP) has become an important solution. This project aims to create an effective system for technical support and management of motorcycle repair assistance services. Through theoretical research and practical application deployment, the project is expected to provide customers with quick information about the nearest repair stations, while directly connecting them with technical staff to resolve issues. The ultimate goal is to enhance the service experience and meet the timely needs of local vehicle users.

Keywords: Mobile app, vehicle rescue and repair, Thai Nguyen City, technical support system, service management