

Building an online medical appointment booking system for Dinh Cu - Hai Hau General Clinic.

Tran Trung Tuan

Abstract: In the context of increasingly advanced healthcare, the application of information technology in the medical field is an inevitable trend. This topic aims to address the issue of managing and waiting for medical appointments at Dinh Cu - Hai Hau General Clinic. The objective of the topic is to build an online appointment booking system to optimize the registration process, reduce the workload for medical staff, and improve the patient experience. The research methodology includes requirements analysis, system design, and application deployment based on web and mobile platforms. The expected results will contribute to improving the quality of medical services while promoting automation in medical management.

Keywords: Online appointment booking system, Dinh Cu - Hai Hau General Clinic, Information technology in healthcare