

Developing a software system to support the service rental model for small household repairs

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Abstract: In the context of modern economic and social development, the management and provision of minor repair services for households have become important. This topic focuses on developing a software system to support the repair service rental model, aiming to optimize the process of accessing, classifying, and managing repair requests from customers. Through theoretical and experimental research, the topic hopes to achieve the goal of building an effective technical solution, improving service quality, and meeting the increasingly diverse needs of the household repair service market. The expected results will contribute to improving service management and developing supporting technology for businesses operating in this field.

Keywords: Software system, service rental model, household repair, request management, digital