

Software quality testing for an online snack sales website

Hoang Quang Chien

Abstract: This topic aims to evaluate and optimize the Software Quality Assurance (SQA) testing process for online snack-selling websites. In the current context, the development of e-commerce has placed high demands on the reliability and user experience of web systems. The topic applies a combined method of theoretical research and experimentation to build an effective testing process. Through this, solutions are proposed to improve service quality, ensure safety, and enhance customer satisfaction. This result is expected to contribute to improving software product quality in the online snack industry.

Keywords: Software quality testing, Online snack sales website, Experimental research, Process optimization