

Building an ICTU student assistant chatbot based on the Student Handbook.

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Abstract: This topic focuses on building a chatbot system to support ICTU students through the content of the Student Handbook. The research context is driven by the need to improve the learning experience and enhance the efficiency of information use for students. The objective is to develop and test a chatbot to provide automated knowledge support, aiming to reduce the workload of student management staff and increase students' access to information. The research method combines chatbot theory with practical application deployment. The expected result is a highly applicable solution that contributes to the sustainable development of the school.

Keywords: Chatbot, Student Handbook, ICTU, Academic Support, Automated Knowledge