

Building a hotel management website integrated with AI to support customers

Ma Thanh Tung

Abstract: The project builds a digital transformation solution for the accommodation industry through a hotel management website. The system allows customers to search for room information, book rooms online, and make payments. A special feature is the integration of an AI Chatbot to provide automatic consultation on ancillary services and answer frequently asked questions. On the administrative side, there are tools for revenue statistics, managing room availability and personnel, helping to enhance the professionalism and business efficiency of the hotel.

Keywords: Hotel management website, AI Chatbot, Digital transformation

References

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